

Coaching Caregivers, LLC

Client Testimonials

"It certainly made my life easier knowing that you were on hand to take care of several matters revolving around Mom's care. I imagine you'll say you were simply doing your job, but I know from experience that some people really do simply what the job calls for and little more, while others, like you, do the job with care and a desire to do it well. I appreciate that very, very much."

-- *Bill in Ames, Iowa*

"As an only child, with a frequent travel schedule, I found it increasingly difficult to meet the needs of an aging parent, with declining health, 400 miles away. Finding Jim Ferry was a true blessing. He guided us through several steps of increased care dependence, located resources, communicated with caregivers and medical personnel, monitored meds, and always advised when changes were necessary. His knowledge of government programs and requirements saved substantial time and money and allowed my mother to live in her own home for as long as possible. With Jim's caring support, it was like having another member of the family available, one who could give wise counsel and trusted advice whenever needed. Thank you, Jim!"

-- *Bob in Vienna, Virginia*

"Jim Ferry has been a friend and colleague for several years. Over the past few months he has been my professional coach. His expertise in the geriatric field has helped me greatly in my practice as a Geriatric Care Manager. Through Jim's guidance and coaching expertise, I have been able to take a good look at myself and to realize that only I can direct where I want to be both professionally and in my personal life. Coaching has enabled me to visualize high standards and worthy long-term goals for my practice as well as in my personal life. With Jim's help and encouragement, I already obtained some of my goals. I realize that if I'm not happy in whatever it is that I am doing or involved with, only I have the power to change that. He has helped me to realize that I have in the past and can in the future accomplish much more than I have ever given myself credit for."

-- *P.K. in Northampton, Massachusetts*

"Jim Ferry is a geriatric care advisor who has been of great help in managing the care of my 95-year old father. My sister and I both live far away and refer to Jim often with regard to my father's health. He is helpful and knowledgeable about health matters and has given us very good advice about how and when we should intervene to get medications adjusted, to improve his physical environment, to see new specialists, etc. He is easy to reach and always available and helpful."

-- *K.M. in Montreal, Canada*

"Jim Ferry has provided invaluable support in those areas of my law practice which generate questions regarding geriatric care issues. He has taught me a lot about how the system works relative to the structuring of a plan of support for various clients of mine who are receiving geriatric care. In addition, Jim has been very helpful to me personally in answering many difficult questions relating to the plan of care that I have been developing over the last six months for both of my parents. Jim brings a calm, patient and intelligent approach to his work. This is a magical combination of skills given the emotional difficulties that are inevitably encountered in this field of work."

-- *Peter, an attorney in Northampton, Massachusetts*

"Jim helped in arranging proper home care for my Dad after his stroke while also assisting me to formulate a care plan for my mom who was at the time, a couple years removed from recovering from colon surgery. I found Jim to be highly knowledgeable about resources in our Massachusetts area and an excellent liaison with health care resources. Jim was certainly an educated source regarding health problems of the elderly and the care that they might need in order to maintain a semblance of ordinary life. I was grateful for the contacts Jim had in the healthcare field which a lay person such as myself, would have spent an inordinate amount of time locating. Jim was prompt with finding assistance and communicating via phone calls and e-mails. In many ways, he served as a counselor, helping to point me in the direction I needed to take and sharing wise insights into opportunities available. I continue to find Jim to be a caring and honest ally. Jim possesses the ability to establish good rapport with people of varying ages and position. During some very difficult times in the past, when I needed to make health care decisions, Jim proved to be an excellent listener, analyst, and 'sounding board,' for which I will always be grateful. My admiration, appreciation and respect for Jim Ferry are of the highest standard. He has proved to be a helper in time of need for my family while demonstrating the utmost compassion and knowledgeable council."

-- Jeff in Derry, New Hampshire

"I have really valued Jim Ferry's expertise, insightfulness and caring nature as he has managed many transitions and traumas for my elderly parents over the past three years. As their geriatric care manager, he has tackled numerous multiple, complex care issues creatively, sensitively, knowledgeably and with great success, and has been a great source of support for our family."

-- E.M. in Brookline, Massachusetts

"As anyone who has been in the position knows, it is very difficult to effectively deal with the multitude of issues surrounding care for an aging relative. Most people have limited knowledge of how to deal with the obvious issues, which range from understanding medical diagnoses, knowing how and where to obtain medical and physical care and from whom to seek care. As we struggled to do our best to understand the mysteries of the medical world and provide needed care, we may sort out the obvious issues yet overlook less obvious ones. We found in Jim welcomed, compassionate and professional assistance in handling these matters. We attribute to Jim's advice and services, the continued well-being of our aging family member and our own peace of mind in knowing we are providing our family member with excellent support. We highly recommend Jim and view him as a member of our extended care family."

-- Dorothy in Wayland, Massachusetts

"Jim Ferry helped my brother and me through a very difficult period in our mother's struggle with Alzheimer's disease. As she made the progression from being able to fend for herself as she had done for over 25 years, to being considered an "elder at risk" by health care professionals, Jim was very helpful in sorting out how to get her the care she needed and still satisfy her exacting standards. Jim's knowledge of and experience with Alzheimer's helped us to sort out what was really happening from thousands of miles away. Jim was excellent about communicating with us and the other's involved in our mother's care. And he does it all in a warm, unassuming way that makes you feel you are dealing with a friend rather than a hired professional. Thanks, Jim."

-- C.C. in Madrid, Spain

"As a long distance caregiver, hiring Jim Ferry was the best step I took in caring for my ailing father. Jim was phenomenal. His strengths included superb people skills, analytics, and knowledge of the eldercare bureaucracy. Jim never wavered in his commitment to find the best solutions for my father, as we went from assisted living to skilled nursing and eventually home with 24/7 care. Most importantly, Jim treated my father with the utmost warmth and respect, got to know what made him 'tick,' and became his trusted friend."

-- *Barbara in Bethesda, MD*

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